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Bib Data Sheet

CONFIRMATION NO. 2157

<b>SERIAL NUMBER</b> 09/746,365	<b>FILING DATE</b> 12/21/2000 <b>RULE</b>	<b>CLASS</b> 455	<b>GROUP ART UNIT</b> 2681	<b>ATTORNEY DOCKET NO.</b> 10002106-1
<b>APPLICANTS</b> Jerry B. Decime, Eagle, ID; <b>** CONTINUING DATA *****</b> <i>None</i> <i>NE</i> <i>9/21/04</i> <b>** FOREIGN APPLICATIONS *****</b> <i>None</i> <i>NE</i> <i>9/21/04</i>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/09/2001</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged Examiner's Signature <i>NE</i> Initials		<b>STATE OR COUNTRY</b> ID	<b>SHEETS DRAWING</b> 3	<b>TOTAL CLAIMS</b> 21
<b>INDEPENDENT CLAIMS</b> 4				
<b>ADDRESS</b> HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 Fort Collins ,CO 80527-2400				
<b>TITLE</b> Method and system for efficient routing of customer and contact e-mail messages				
<b>FILING FEE RECEIVED</b> 808	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	